

Date of complaint	Complainant	Nature of complaint	Response	Complaint status
5/02/2019	Local resident	Resident advised Delta Demolition trucks were driving through local streets.	5/02/2019: Toolbox talk conducted with Delta Demolition drivers to advise of approved truck routes using state roads only.	Closed
21/02/2019	Local precinct stakeholder	Installation of noise monitors in local precinct building had been arranged. Workers arrived on site at allocated time. However, stakeholder was not informed of workers on site on the day.	21/02/2019: Site staff will escort all workers in neighbours' properties for any works.	Closed
1/04/2019	Local resident	Levels of dust and mitigation measures in place	1/04/2019: Lendlease confirmed dust is being monitored on site and that mitigation measures are in place including water cannons, water carts and full site hoardings. Lendlease also confirmed that additional mitigation measures will be installed should they be required. To date there have been no dust exceedances.	Closed
4/04/2019	Local resident	Levels of dust over the last month	4/04/2019: Advised that the necessary mitigation measures are in place including water cannons, water carts and full site hoardings. To date there have been no dust exceedances.	Closed
9/05/2019	Local precinct stakeholder	Site personnel walking mud into foyer	9/05/2019: Lendlease confirmed they would investigate and assist by wet mopping the foyer.	Closed
10/05/2019	Local resident	Levels of dust and dirt	10/05/2019: Lendlease met with and confirmed dust is being monitored on site and that mitigation measures are in place including water cannons, water carts and full site hoardings. Lendlease also confirmed that additional mitigation measures will be installed should they be required. To date there have been no dust exceedances.	Closed
31/05/2019	Local resident	Levels of dust	31/05/2019: Resident was informed that a water cannon has been installed in that area to manage dust levels.	Closed
3/06/2019	Local resident	Levels of dust	03/06/19: Advised resident of dust monitoring and suppression measures in place.	Closed
4/06/2019	Local resident	Levels of dust	04/06/19: Advised resident of dust monitoring and suppression measures in place.	Closed
30/07/2019	Local resident	Trucks using Moore Park Road as holding area	30/07/19: Issue was discussed with demolition contractor to raise with drivers.	Closed